



ADRIAN ANGIDLIK

Guest Service Leader

MELIADINE, AGNICO EAGLE

Adrian is a guest service leader at Agnico Eagle's Meliadine Mine, and her role focusses on housekeeping. Although she was originally working as a contractor for her first two work rotations, she was quickly hired as a full-time employee by the company.

Adrian makes sure to make the most of all opportunities by always participating in training offered by her supervisors, which led her to having the opportunity to be acting housekeeping supervisor for a weekend.

Her career aspirations include becoming a permanent housekeeping supervisor and overseeing the front desk. Adrian's experience working for Agnico Eagle has been very positive for her despite the initial difficulties in adjusting to the two weeks in, two weeks out schedule, and even provided her with personal opportunities such as moving to Ottawa where she lives when she is off shift. The North's remote mines fly workers to and from their sites for two-week rotations.

Adrian hopes to keep working and moving her way up in the company, as she believes the people who work at Meliadine are like family to her.



JOB GOALS

- Organize and coordinate work of guest room attendants, laundry attendants and janitorial staff on a day-to-day basis
- Verify and ensure all rooms, common areas, corridors, and offices are clean and well maintained
- Manage inventory for housekeeping supplies and uniforms
- Replace guest services supervisor in their absence
- Comply with all departmental policies and procedures

SKILLS THAT PLAY A PART

- Solid decision-making ability and independent judgment
- Ability to anticipate needs, change goals and direction quickly
- Interpersonal skills to motivate, coach, and develop people
- Excellent communication skills in English (oral and written)

EDUCATION AND TRAINING NEEDED

- Previous experience managing a team
- Advanced knowledge of housekeeping processes and procedures